

CITY OF ARANSAS PASS

AGENDA MEMORANDUM

First Reading Item for the City Council Meeting of [04/18/2022] Second Reading Item for the City Council Meeting of [NA]

Date: Friday, Apr 8, 2022

To: Gary Edwards, City Manager

From: Chief Eric Blanchard

chief@aransaspasstx.gov

Agenda Item #:

Title: Post Council Approval – Public Safety Media Sharing SaaS.

CAPTION:

Consider and act on approving the police chief to sign an agreement with Prepared for free online software allowing 911 callers to share live and recorded digital media with public safety telecommunicators.

PURPOSE:

This service seeks to allow live and recently recorded media to be shared to 911 telecommunicators from those who call in and report emergencies.

BACKGROUND AND FINDINGS:

This is a newer product discovered by one of our telecommunicators. Oftentimes, we receive information from people who call 911 that would be better illustrated through a picture or video. This product aims to bridge that gap. The 911 caller will receive a link from the 911 dispatcher. They click on the link, approve the access, and then begin sharing either photos, video or live streams of the event they are reporting. The media can be saved and later used as evidence in a case.

EMERGENCY/NON-EMERGENCY:

This is a public safety tool that I see as vital. The agreement for this service was signed by me, but I now seek council post-signature approval.

DEPARTMENTAL CLEARANCES:

City Council - Agreements require council approval.

FINANCIAL IMPACT:
The agreement is for 1 year, and this service is free. The company expects constructive feedback for this new product in lieu of payment. We are told it will likely remain free forever since we are early adopters.

RECOMMENDATION:

Approval of this agreement.

LIST OF SUPPORTING DOCUMENTS:

Prepared Lice Agreement.pdf